



How to Deal with Referee Abuse

CNRA does not tolerate referee abuse. Here's a step-by-step guide of what to say when dealing with a coach who is acting irresponsibly.

When addressing abuse, be calm, respectful, courteous, and firm

- 1. Clearly explain the problem
- 2. Outline the repercussions
- 3. Check for understanding

ASK

"Coach, your behavior right now is irresponsible. If it continues, you will be cautioned. Do you understand?"

TELL

"Coach, your behavior right now is irresponsible. If it continues, you will be dismissed from this match. Do you understand?"

DISMISS

"Coach, you are dismissed."

If the coach asks why, your response should simply be, "Irresponsible Behavior".

If spectators are behaving irresponsibly, work with the coach to manage it. Do not continue the match until the behavior stops. Remember to report abuse to your assignor or CNRA